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Company Profile

Partnering with NEC and CENTRACOM

The Directors of Unicom Voice and Vision has been in the telecommunications, CCTV as well as the Information Technologies sector for more than 30 years. We supply world class, high quality, industry-leading Telecommunication, CCTV and IT equipment to a host of businesses of all sizes, from the very basic system to the complex Call Centres, VOIP and Cloud hosted PABX systems.

Products and Services

Unicom Voice and Vision supplies, installs and maintains CCTV, Access Control and Biometric Readers and IT Networks. We provide an excellent range of security products and combining our telecommunication, data and security experience with a dynamic and flexible approach to our designs, layouts and implementations, we have more than met the needs and requirements of our customers.

Relationship Building

Unicom Voice and Vision believes in building a strong working relationship with our customers, so we can get to know and understand your company's communication, CCTV and IT requirements better than anyone else. This allows us to provide your company with the infrastructure and support necessary to keep you ahead of your competitors. It is this approach that has helped us to build a reputation in the South African market for dealing with your communication, CCTV and IT requirements better than anyone else.

Customer Service

Unicom Voice and Vision is committed to customer service with excellence. It is the only way that we can guarantee you the highest level of pre and post sales support. With a combined knowledge and experience base of more than 30 years just within our key personnel, we give our commitment to resolve any issue or problem quickly and professionally. It is this philosophy that has given Unicom a well recognized name in the Voice communication and I.T industry today.

- **Project management**

We strive to make the development and implementation of your security or telecommunication's integration as stress-free as possible. We can alleviate some of this pressure by providing total project management. Every step of the way, we are here to ensure the most effective implementation for the best results.

Training

Bespoke or standard, in-house or on-site, we can provide expert training on all aspects of the use of our products. This includes General Operator training, executive training and basic staff training together with telephone etiquette training for the operator.

- **Technical Help – desk and maintenance procedures**

A major part of our philosophy is to maintain the best working relationship with You, the customer, and ensure that our level of service is as high as possible. Our commitment and investment to excellence is reflected in the fact that all calls to our help-desk are logged and associated with a reference number and response time. Ensuring You, our customer, our undivided attention.

Unicom Voice and Vision is a focused Telecommunications Company offering Quality Voice and Data Communication Solutions throughout South Africa. This includes on site PBX solutions / ADSL / Fibre Broadband / Mobile fixed data services / VoIP connectivity as well as Hosted PBX solutions. We also specialise in Network Cabling, CCTV, Video Conferencing, Call Centre, Call management and cost saving Solutions. With three decades of ICT experience our focus is service with excellence and quality

PRODUCTS AND SERVICES

Voice / Voip and Telecom PBX Systems

- Ericsson
- NEC
- Avaya
- Mitel
- Siemens
- Coral
- Hybrex
- Panasonic
- Samsung
- Voip – Centracom
- Grandstream
- Yealink

Wireless Communications and IT Networking

- Engenius, Ubiquity Wireless Hotspots, Access Points and Repeaters
- Office Workstations – HP / Mecer
- Fibre Optics for Cloud Voice & Data Services
- POE and Standard Network Switches
- Laptops

- Microsoft all Products
- Scanners
- Printers
- Photo Copiers
- Fax Machines

Telecoms Peripheral Equipment

- PA Systems
- Call Recording Systems – Onyx and Amethyst
- Telephone Management Systems – Topaz, TNG, Man3000, E-Cost
- Dect Cordless Phones and Repeaters
- Proprietary Digital and Analogue Handsets
- All types of Headsets

CCTV, Alarms, Fire Detection and Gate Automation

- All CCTV Solutions / Hikvision / Eagleview / UNV from Miro Technologies
- Security Alarm Systems / Fire Protection and Fire suppression systems.
- Access Control Solutions from Impro Technologies
- Gate Motors
- Battery Back Up Systems
- Turn Style – Access Control
- Biometrix Access Control (incl / Facial recognition)
- Electric Fencing

Professional High Quality Media and Sound Systems

- DSTV and Hi quality Media systems for homes / conference Halls and Boardrooms.
- Overhead Projectors

Maintenance Contracts

- Onsite service agreements;
- Maintenance contracts – 3 x months
6 x months
12 x months
24 x months



unicom voice and Vision
for service with excellence

Unicom Voice And Vision (Pty) Ltd
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Fax: +27 11 100 4833
Reg No: 2016/280309/07

Some Associated Clients:





Supported Brands:



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Company Banking details:

FNB**Account name: Unicom Voice and Vision (Pty) Ltd****Account no: 62622127703****Branch code: 250655****Account type: Business cheque**