



Unicom Voice And Vision (Pty) Ltd  
1 Hackea Street  
Primrose  
Germiston  
1401  
Telephone: 011 100 4833  
Fax: 086 681 4080  
Reg No: 2016/280309/07



## COMPANY PROFILE

Partnering with **Axcess** **NEC** and **Centra**com

The Directors of **Unicom Voice and Vision** has been in the telecommunications, CCTV and Information Technologies industry for more than 30 years. We supply world class high quality, industry-leading Telecommunication, CCTV and IT equipment to a host of businesses of all sizes, from the very basic system to the most complex Call Centres , VOIP and IP Cloud hosted PABX systems.

### Products and Services

**Unicom Voice and Vision** supplies, installs and maintains CCTV, IP PBX, Cloud Hosting systems and IT Networks. We provide an excellent range of security products and combining our telecommunication, data and security experience with a dynamic and flexible approach to our designs, layouts and implementations, we have more than met the needs and requirements of our customers.

### Relationship Building

**Unicom Voice and Vision** believes in building a strong working relationship with our customers, so we can get to know and understand their company's communication, CCTV and IT requirements better than anyone else. This allows us to provide your company with the infrastructure and support necessary to keep up with your competitors. It is this approach that has helped us to build a reputation in the South African market for dealing with your communication, CCTV and IT requirements better than anyone else.

### Customer Service

**Unicom Voice and Vision** is committed to customer service with excellence. It is the only way that we can guarantee you the highest level of pre and post sales support. With a combined knowledge and experience base of more than 30 years just within our key personnel, we give our commitment to resolve any issue or problem timeously and professionally. It is this philosophy that has given **Unicom** a well recognized name in the Voice communication, CCTV and IT industry today.



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- **Project management**

We strive to make the development and implementation of your security and telecommunication's integration as stress-free as possible. We can alleviate some of this pressure by providing total project management. Every step of the way, we are here to ensure the most effective implementation for the best result

- **Training**

Bespoke or standard, in-house or on-site, we can provide expert training on all aspects of the use of our products. This includes General Operator training, executive training and basic staff training together with telephone etiquette training for the operator.

- **Technical Help – desk and maintenance procedures**

A major part of our philosophy is to maintain the best working relationship with You(the customer) and ensure that our level of service is as high as possible. Our commitment and investment to excellence is reflected in the fact that all calls to our help-desk are logged and associated with a reference number and response time. Ensuring You(our customer) our undivided attention.

**Unicom Voice and Vision** is a focused Telecommunications Company offering Quality Voice and Data Communication Solutions throughout South Africa. This includes on site PBX solutions / ADSL / Fibre Broadband / Mobile fixed data services / VoIP connectivity as well as Hosted PBX solutions. We also specialise in Network Infrastructure Cabling, CCTV, Video Conferencing, Call Centre, Call management and cost saving Solutions. With three decades of ICT experience our focus is service with excellence and quality.

## PRODUCTS AND SERVICES

### Voice / Voip and Telecom PBX Systems

- Ericsson
- NEC
- Mitel
- Panasonic
- Samsung
- Voip – Centracom / NEC Connect
- Grandstream
- Yealink
- Yeastar

### Wireless Communications and Data Networking

- Engenius ,Ubiquity Wireless Hotspots ,Access Points and Repeaters
- Fibre Optics for Cloud Voice & Data Services
- POE and Standard Network Switches



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#### Telecoms Peripheral Equipment

- Intercom and Paging Systems
- Call Recording Systems – Onyx and Amethyst
- Telephone Management Systems – Topaz / TNG / E-Cost
- Dect Cordless Phones and Repeaters
- Proprietary Digital and Analogue Handsets
- IP Terminals
- All types of Headsets
- Hi – Tech Conference Phones
- UPS's and Battery Backup Systems
- Various Brands of Android and Video IP Phones

#### CCTV / Access Control and Gate Automation

- All CCTV Solutions / Hikvision / Eagleview / Uniview / UNV Miro Technologies
- Gate Motors
- Battery Back Up Systems
- Biometrix Access Control (including / Facial recognition)

#### Professional High Quality Media and Sound Systems

- DSTV and Hi quality Media systems for homes / conference Halls and Boardrooms.
- Overhead Projectors
- Intergrated Video Conference Systems

#### Maintenance/Service Contracts

- Onsite service level agreements
- Maintenance contracts – 3 months  
6 months  
12 months  
24 months

#### Some Associated Clients:





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Supported Brands:



Company Banking details:

FNB  
 Account name: Unicom Voice and Vision (Pty) Ltd  
 Account no: 62622127703  
 Branch code: 250655  
 Account type: Business Cheque



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**Contact Details:**

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